

Frequently Asked Questions (FAQs)

WE ♥ SINGAPORE #SGUNITED 1-FOR-1 PROMOTION

1. How does the promotion work?

The We ♥ Singapore #SGUnited promotion* is only available on our new online ticketing platform at www.gevme.com/scsonlinetickets from 3 to 22 March 2020. Simply purchase two or more admission tickets to any of our attractions to enjoy 50% off your total purchase.

**Promotion is only applicable for up to six tickets purchase per transaction.*

2. What are the attractions that are part of the We ♥ Singapore #SGUnited promotion?

The attractions that are part of this promotion are:

- a) Science Centre Singapore**
- b) Butterflies Up-Close (Hall D)
- c) Laser Maze Challenge (Hall A)
- d) KidsSTOP™**
- e) Snow City***

***This promotion is only applicable for peak period ticket purchase to Science Centre Singapore and KidsSTOP™ on weekends, public as well as school holidays.*

**** This promotion is only applicable to 1hr Snowplay Session at Snow City.*

3. When is the promotion start and end date?

The online promotion is only available from 3 to 22 March 2020 on www.gevme.com/scsonlinetickets.

4. Who are entitled to the We ♥ Singapore #SGUnited promotion?

This promotion is extended to Singaporeans, Permanent Residents (PRs) and non-Singaporeans/non-PRs.

5. How many tickets can I purchase per transaction under this new promotion?

Guests may purchase up to six tickets per transaction.

6. Do I have to purchase tickets to the same attraction?

No, you may purchase admission tickets to multiple participating attractions within that one transaction.

7. After purchasing the tickets online, can I visit the attractions on different dates?

No, all tickets have to be utilised on the same date of visit. You may purchase your tickets online earlier, but all tickets have to be utilised on the same date of visit.

8. By when do I have to utilise all tickets purchased under this promotion?

All tickets purchased online under this promotion will have to be utilised by 22 March 2020.

9. How do I use the online ticketing portal?

Here are the steps to purchase the tickets online:

Step 1: Visit www.gevme.com/scsonlinetickets.

Step 2: Scroll down and select the attraction that you would like to visit, as listed on the main attractions tab. If you wish to purchase tickets to Butterflies Up-Close or the Laser Maze Challenge, click on the "Science Centre Singapore" tab.

Step 3: If you are a Singaporean or a Permanent Resident, check the box "Singaporean/Singapore Permanent Resident Declaration" below the main attractions tab. If you are a non-Singaporean or a non-Permanent Resident, uncheck the box to purchase standard admission tickets.

Step 4: Scroll down and key in the number of tickets that you would like to purchase under Quantity.

Step 5: Click "Buy" to check out. The system would automatically apply the 50% discount.

10. What are the admission ticket prices for the different attractions?

Kindly find the ticket prices below:

SCIENCE CENTRE SINGAPORE			
		Adult	Child <i>Aged 3 to 12 years old</i>
Singaporeans / PRs	Peak Period <i>Weekends, Public and School Holidays</i>	\$6.00	\$4.00
	Off-Peak Period	Complimentary	Complimentary
Standard	All	\$12.00	\$8.00

SNOW CITY* <i>1hr Snowplay Session</i>		
	Adult	Child <i>Aged 3 to 12 years old</i>
Singaporeans / PRs	\$15.00	\$12.00
Standard	\$18.00	\$18.00

*Guests may top-up to purchase ice bumper car ride tokens at the Snow City ticketing counter upon visit. Ice bumper car rides are sold at \$5 for one play, \$9 for two plays and \$12 for three plays.

KIDSSTOP™

		Adult	Child <i>Aged 18 months to 8 years old</i>
Singaporeans / PRs	Peak Period <i>Weekends, Public and School Holidays</i>	\$5.00	\$10.00
	Off-Peak Period	\$2.00	\$5.00
Standard	Peak Period <i>Weekends, Public and School Holidays</i>	\$13.00	\$23.00
	Off-Peak Period	\$10.00	\$20.00

LASER MAZE CHALLENGE	
Standard	\$5.00

BUTTERFLIES UP-CLOSE	
Standard	\$10.00

11. Who do I contact for more information on the We ♥ Singapore #SGUnited promotion?

Please contact Science Centre Singapore at 64252500 between 10am to 6pm daily or write in to us at feedback@science.edu.sg.