NOTE: Before you start, if you have made at least one booking with us for 2021, you may already have an account that you can use to log in. Please email schools@science.edu.sq to enquire.

If you don't have an account yet, you would need to first register for an account. Please follow the instructions on page 11 to register for an account. Note that you need to provide your official MOE school / organization email to register.

Thank you.

How to Make a Booking

In the Online Booking System there are two workflows to make a booking:

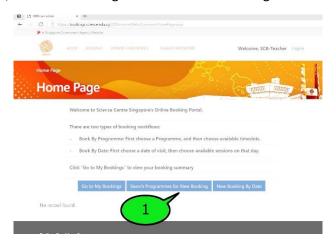
- 1. One way is to first select a specific Programme, followed by searching for available Timeslots
- 2. The other workflow is to first select a desired Date of Visit (or Class Date), and then choose from the available Programmes running on that day

We will take a look at each ways in turn. Both ways will allow you to book for multiple Programmes/sessions in one seating, if you wish to. The system will send out confirmation emails for the Programmes/sessions you booked.

Workflow 1 - Select a Programme, then select Timeslots

Please follow these steps in order:

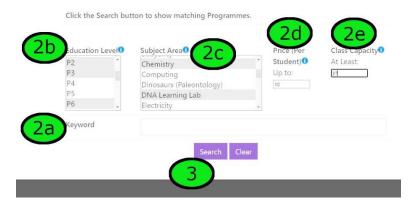
1. After logging in, click "Search Programmes for New Booking"



2. Set the search criteria using a variety of filters:

NOTE: There's no need to set all filters. The more filters you set, the more specific the search criteria become, and the search will return fewer matches. It is perfectly fine to leave any of the filters not set to any values.

- a. Keyword ~ type in the Keywords you have in mind, to get the system to find matching Programmes, e.g. "robot arm", "bacteria", "simple machines"
- b. Education Level ~ left-click to specify a desired education level, hold down CTRL and left-click to select more than one. CTR L+ Left-click on a selected item to deselect it.



- c. Subject Area ~ left-click to specify a desired subject area. Multiple selection is possible, works just like Education Level.
- d. Price ~ type in a numerical value. System will search for all Programmes with matching Student price, up to the amount typed. Leave blank if Student price is not your criteria
- e. Class Capacity ~ type in a numerical value. System will search for Programmes with class-size that can acommodate your class. If you are booking for multiple classes, please key in individual class size instead of a combined whole.
- 3. Click "Search" and wait for System to show matching Programmes
- 4. Choose a Programme
 - a. Click on the Programme title to read the synopsis
 - b. Click on the "Book" button to book the Programme, which will bring you to Timeslot selection page



5. Search for Timeslots

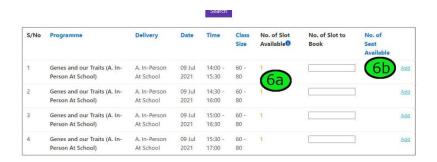
a. Specify your desired date range, by setting values of the "From" and "To" date-pickers. Note that you can only search up to the end of the year, with a maximum search range of one week (7 days) at a time.



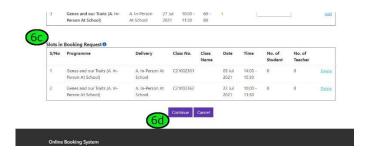
- b. You can also specify whether to search for Morning only (AM), Afternoon only (PM), or both
- c. click "Search" to see if theres any available Timeslots within your specified search range

6. Add Timeslots

- a. System shows number of available Timeslots (orange number) within your specified search range. The orange number indicate how many parallel Timeslots are available on that particular timing.
- b. Type in the number of Timeslots you would like to take, and then click "Add"



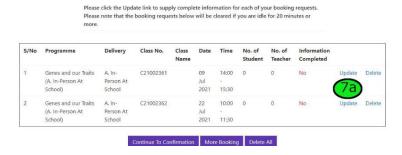
- c. The session(s) will be added into your "Booking Request". This portion shows how many sessions you are attempting to book. You can continue to add more sessions into your "Booking Request" as needed
- d. click "Continue" to move on to the next step



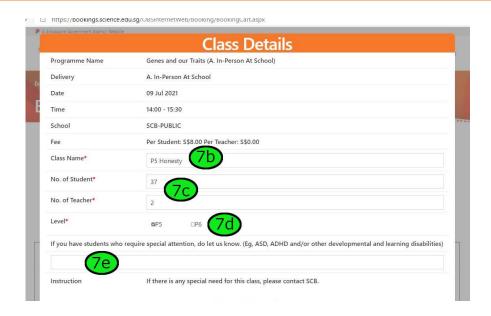
e. If the search did not return any Timeslots, please search different dates

NOTE: as the System is open to all, there may be other concurrent users who are trying to book. The orange numbers are subject to change at any moment. If other concurrent users confirmed their bookings first, the number of Timeslots will have already been reduced by the time you attempted to add it into your Booking Request.

- 7. Supply details for each session in your Booking Request
 - a. You need to supply more details for each session before continuing further. You can do so by clicking on "Update", which will open a popup window



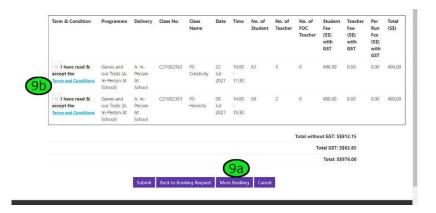
- b. key in the name of your class e.g. "P5 Honesty"
- c. key in how many students and teachers in this class
- d. select the level
- e. Please supply details on any Special Needs assistance required (if any)



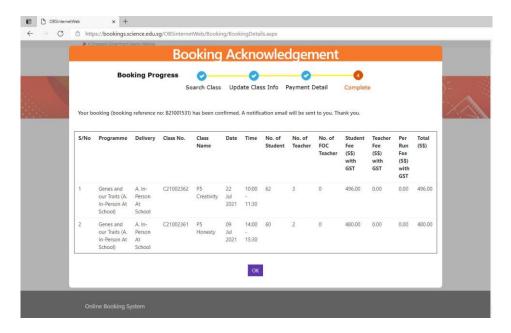
- f. indicate whether you would like the group to visit our Science Galleries after the lesson ended
- g. Click "OK" to set the details
- 8. Click "Continue" after supplying details for all the sessions in your Booking Request
- 9. Review and Confirm

Please take a moment to review the details as well as charges for all of the sessions in your Booking Request. At this point you are able to:

- a. Add more bookings
- b. Confirm and Submit your bookings. Please acknowledge the Terms and Conditions for all sessions before submitting.



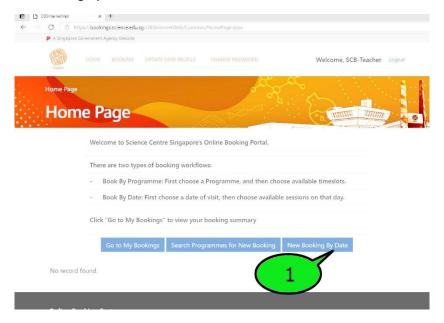
10. Systems show a Summary of the Programmes you have just booked. Note that System will also send out booking confirmation emails to you.



Workflow 2 – Select a Date, then select Programmes and Timeslots

Please follow these steps in order:

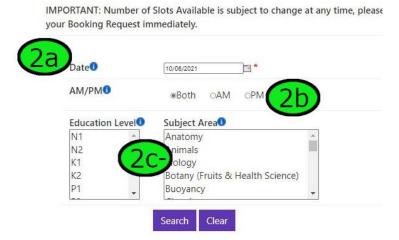
1. Click "New Booking by Date" to start



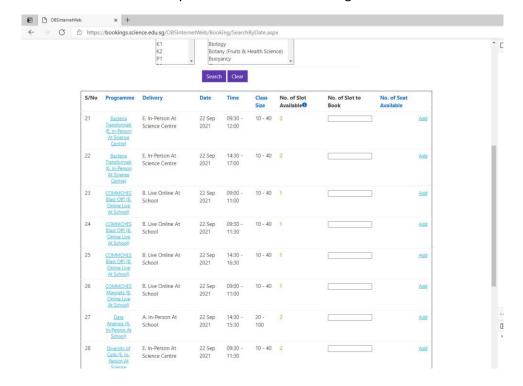
2. Specify search criteria

- a. Date ~ specify the desired Class Date This will be the date the Programme will be conducted for your class
- b. AM/PM ~ you can further specify morning only (AM), afternoon only (PM), or both

c. Further specify Education Level and/or Subject Area. Leave unset to search for all available Programmes and Timeslots



3. Clisk "Search" and wait for System to show available Programmes and Timeslots

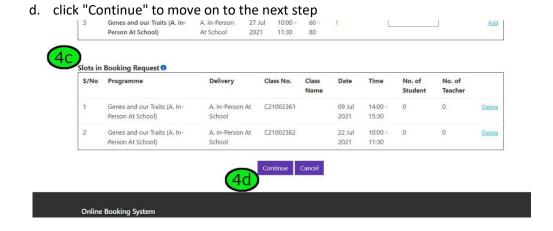


4. Add Timeslots

- a. System show available Timeslots for the various Programmes on that day. The orange numbers indicate how many parallel Timeslots are available. Click on the Programme title to read its synopsis.
- b. Type in the number of Timeslots you would like to take, and then click "Add"



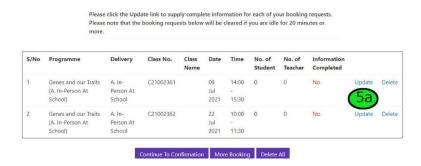
c. The session(s) will be added into your "Booking Request". This portion shows how many sessions you are attempting to book. You can continue to add more sessions into your "Booking Request" as needed



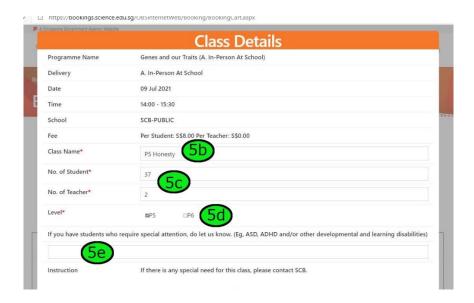
e. If the search did not return any Timeslots, please search different dates

NOTE: as the System is open to all, there may be other concurrent users who are trying to book. The orange numbers are subject to change at any moment. If other concurrent users confirmed their bookings first, the number of Timeslots will have already been reduced by the time you attempted to add it into your Booking Request.

- 5. Supply details for each session in your Booking Request
 - a. You need to supply more details for each session before continuing further. You can do so by clicking on "Update", which will open a popup window



- b. key in the name of your class e.g. "P4 Honesty"
- c. key in how many students and teachers in this class
- d. select the level
- e. Please supply details on any Special Needs assistance required (if any)

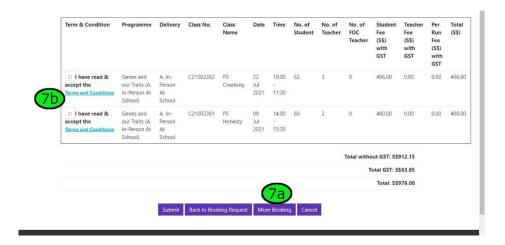


- f. indicate whether you would like the group to visit our Science Galleries after the lesson ended
- g. Click "OK" to set the details
- 6. Click "Continue" after supplying details for all the sessions in your Booking Request
- 7. Review and Confirm

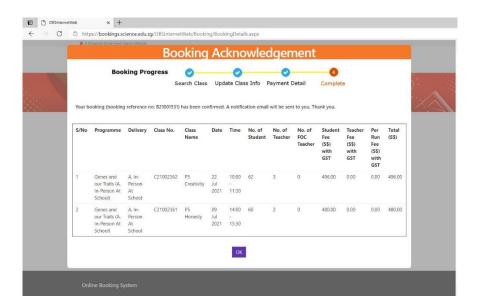
Please take a moment to review the details as well as charges for all of the sessions in your Booking Request. At this point you are able to:

a. Add more bookings

b. Confirm and Submit your bookings. Please acknowledge the Terms and Conditions for all sessions before submitting.



8. Systems show a Summary of the Programmes you have just booked. Note that System will also send out booking confirmation emails to you.



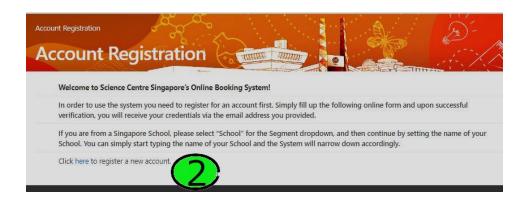
How to Register for an Account

Open a web-browser on a laptop/PC, and visit https://bookings.science.edu.sg/obsinternetweb/ then follow the steps below to register for an account.

1. Click the link to start the self-registration process



2. Read the information and click the link to continue



- 3. For the "Segment" dropdown, please select "**School**" if you are a Teacher/Staff from an MOE School or International School, or Tertiary Institution. Select "Preschool" if you are a Teacher / Staff from a Preschool.
- 4. For the "Applicant" dropdown, please select the name of your School / Preschool / Organization from the list. If you can't find your organization's name in the list, please email us at schools@science.edu.sg.



- 5. Verify the address, contact number and email of your organization are correct
- 6. Please select "Normal User" if you would like to make bookings only for yourself. If you would like to make bookings on-behalf of another colleague / Teacher from your school and have oversight of their bookings, select "Representative".
- 7. Please type in your full name
- 8. Please type in your designation in your organization (e.g. "Math Teacher", "Science Teacher", etc)
- 9. Please type in your work contact number
- 10. Please type in your <u>official work email</u>, which bears the domain name of your organization (e.g. @moe.edu.sg, @schools.gov.sg, @pcf.org.sg). Note that personal email with domains such as gmail, Hotmail, yahoo, etc are not allowed.
- 11. Please select all the levels that you are interested with (you may select multiple levels, such as: P4, P5 & P6)
- 12. Click "Submit" to send in your registration. The System will process your application and will send a confirmation email to the address you provided on step 10 above. Please refer to the screenshot below for a sample email.



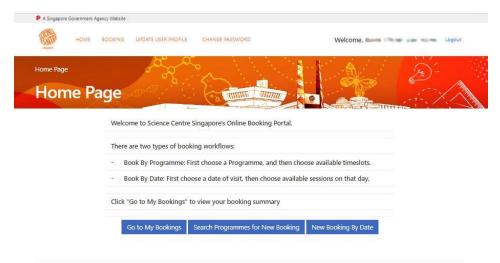
- 13. Please take note of the email address located here. This will be your login id (this is the same email address that you typed in at step 10 above).
- 14. Click on the URL to continue



- 15. Type in your password. This will become your login password. Your password must comply with the following security policy:
 - At least 12 characters long
 - Must contain at least 1 upper-case letter
 - Must contain at least 1 number
 - Must contain at least 1 lower-case character
 - Must contain at least 1 of the following symbols: !@#\$%^&*
- 16. Type in the same password again, to confirm your password
- 17. Click "Confirm" to set the password.



- 18. For "User Name", type in the email address you supplied at step 10 above
- 19. For "Password", type in the password you created at step 15 above
- 20. Click to login to the system. Upon successful login, you will be greeted with the following screen. You can then follow the instructions on **page 1 to page 10** to make a booking.



NOTE

If you see the screenshot below, the email address you supplied has already been used to register for an account. Please write-in to schools@science.edu.sg for more details.



~ Thank You ~